



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: **Donovan**

Serial No.: **09/416,101**

Filed: **10/12/99**

For: **CUSTOMER RESOURCES
POLICY CONTROL FOR IP
TRAFFIC DELIVERY**

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Group Art Unit: **2664**

Examiner: **Pham, B.**

Attorney Docket No.: **RIC-99-027**

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I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D.C. 20231 on March 26, 2001.

By [Signature] M. Swack

RESPONSE TO OFFICE ACTION

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

No fees other than a one-month extension of time is believed to be necessary at this time. However, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. **50-0566**. A one-month extension of time has been requested. If, however, an additional extension of time is needed, the extension is requested. Please charge the fee for this extension to Deposit Account No. **50-0566**.

In response to the Office Action dated **December 6, 2000**, please amend the above-identified application as follows: